IMPROVEMENT TECHNICIAN LEVEL 3 (ST0193)

By completing this apprenticeship, you will build a strong foundation in improvement methodologies to enhance your everyday work processes. You will learn the key language, tools, and techniques for effective problem-solving and managing small improvement projects, while also developing behaviours that promote ownership, accountability, efficiency, and productivity growth. Technicians will work as part of a team to resolve problems, prevent re-occurrence and improve performance.

Apprenticeship Overview

Duration: Typically 14 months + Assessment

The Assessment
Improvement Technician has three assessment methods which include:

1. Multiple Choice exam (40 minutes)
2. A professional discussion underpinned by a log (total 50 minutes)
3. Project report with presentation and questioning (total 75 minutes)



Masterclasses will consist of:

- Compliance
- Team formation and leadership, communication
- Project management, selection and scoping
- Change management
- Principles and methods
- Problem definition
- Process mapping and analysis
- Data acquisition for analysis
- Basic statistics and measures
- Process capability and performance
- Root cause analysis
- Experimentation

Whether enhancing your skills for your current role or preparing for future career progression, the Improvement Technician Level 3 Apprenticeship allows you to learn while delivering value to the business. You'll complete employer-approved projects aligned with organisational improvement priorities, supporting both your professional development and the company's success.

The apprenticeship programme will include:

- Completion of Masterclasses - learning new knowledge, skills and behaviours to drive performance and efficiency
- Monthly 1:1 sessions with your Personal Tutor
- Application of new knowledge to develop skills
- Personal Development: development of your personal and professional goals

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